



1. Complete the section for each requested service and complete Letter of Agency.
2. Mail, fax or drop off application at:  
 City of Windom, 444 9th, PO Box 38, Street, Windom, MN 56101 Fax: 507-831-6127 Ph: 507-831-6129  
 Office Hours: Monday through Friday 8:00 a.m. - 5:00 p.m.
3. Once your account is activated, you will receive confirmation. You will be billed monthly for all services. Tax and franchise fees are not included in the monthly prices listed.

CUSTOMER INFORMATION: PLEASE PRINT ALL INFORMATION					
SUBSCRIBER FULL NAME (PRIMARY PERSON RESPONSIBLE FOR BILL)					
CO-SUBSCRIBER FULL NAME					
SERVICE ADDRESS	APT/UNIT	P.O. BOX	CITY	STATE	ZIP CODE
LANDLORD NAME		LANDLORD PHONE NUMBER			
DAYTIME NUMBER:			EMAIL ADDRESS:		
BILLING ADDRESS: (IF DIFFERENT THAN ABOVE)					

## Discounts for Multiple Services

Monthly service discounts apply to customers subscribing to Telephone, Internet and TV service.

- \$50.20/month Expanded basic video + basic phone
- \$84.20/month Expanded basic video + basic phone + basic internet

- SIGN ME UP FOR WINDOM TELECOMMUNICATIONS TELEPHONE SERVICE
  - \$14.45/month RESIDENTIAL BASIC
  - \$31.45/month BUSINESS BASIC

Above rates are monthly charges. Access fees and taxes will be added to monthly billings.

Access fees include universal service fees and access fees for Extended Area Service (EAS) to Delft & Jeffers.

TELEPHONE INFORMATION		
<input type="radio"/> LINE 1: (507)	<input type="radio"/> LINE 2: (507)	<input type="radio"/> LINE 3: (507)
<input type="radio"/> NEW NUMBER REQUEST **	<input type="radio"/> NEW NUMBER REQUEST **	<input type="radio"/> NEW NUMBER REQUEST **
<input type="radio"/> Published (FREE)	<input type="radio"/> Published (FREE)	<input type="radio"/> Published (FREE)
<input type="radio"/> Non-Published (monthly fee will apply)	<input type="radio"/> Non-Published (monthly fee will apply)	<input type="radio"/> Non-Published (monthly fee will apply)
<input type="radio"/> Non-Listed (monthly fee will apply)	<input type="radio"/> Non-Listed (monthly fee will apply)	<input type="radio"/> Non-Listed (monthly fee will apply)

*Published:* Name and number available in Directory and through Directory Assistance.

*Non-Published:* Name and number not available in Directory or given out through Directory Assistance.

*Non-Listed:* Name and number not available in Directory, but is available through Directory Assistance.

Line 1 Directory Listing	Line 2 Directory Listing	Line 3 Directory Listing
Address <input type="checkbox"/> Omit Address	Address <input type="checkbox"/> Omit Address	Address <input type="checkbox"/> Omit Address
Additional Listing ( ___ per month)	Additional Listing ( ___ per month)	Additional Listing ( ___ per month)

**LONG DISTANCE PLANS: PLEASE CHOOSE ONE PER MINUTE RATE PLAN**

BASIC: .10¢ per minute

PLUS: 6.¢ per minute and \$1.99 monthly fee

NO LONG DISTANCE

INTERNATIONAL LONG DISTANCE PLUS: \$ \_\_\_ per month plus per minute charges based on destination.

**STANDARD CALLING FEATURES: PER BILLING PERIOD, PER LINE CHARGE**

	PRICE	LINE 1	LINE 2	LINE 3
Voice Mail	\$3.50	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caller ID (Name and number will view on Caller ID units)	\$3.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Call Waiting (Alerts you to an incoming call while on the line)	\$2.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Call Forwarding (Transfer all incoming calls to another location)	\$2.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed Dialing	\$2.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Selective Call Rejection	\$2.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Busy Call Transfer	\$2.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sim Ring	\$2.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional features are available				

**Authorization** We will contact Qwest and your current long distance provider on your behalf to transfer your service to Windom Telecommunications.

This makes changing to Windom Telecommunications convenient since we make all the calls necessary and coordinate service transfer with Qwest

**Letter of Agency**

**(Required for phone service)**

**I authorize Windom Telecommunications to act on my behalf as my agent to:**

\_\_\_\_\_ Transfer my local telephone service from Qwest to Windom Telecommunications

\_\_\_\_\_ Transfer my long distance service for calls within the 507 area code from \_\_\_\_\_ to Windom Telecommunications

\_\_\_\_\_ Transfer my long distance service for calls outside the 507 area code from \_\_\_\_\_ to Windom Telecommunications

Name (Please Print) \_\_\_\_\_

Qwest Phone Number \_\_\_\_\_

Address: \_\_\_\_\_

City: Windom State: MN Zip: 56101

Signature \_\_\_\_\_

(person with current account at Qw

Date: \_\_\_\_\_

**High-Speed Internet Access**

SIGN ME UP FOR WINDOM TELECOMMUNICATIONS INTERNET. Please complete the following information and sign this application.

Previous Internet Connection: \_\_\_None \_\_\_Dial-up \_\_\_Wireless \_\_\_DSL

HIGH-SPEED INTERNET	Total Monthly Rate	Activation Rate	E-mail Addresses
Super Basic ___ RSDL 1.5Mb/1.5Mb	65.95		5
Basic ___ RSDL 1.5Mb/756k	35.95		5
Lite ___ RSDL 750k/512K	29.95		5
Dial-up	19.95		2

**YOUR COMPUTER SYSTEM:**

Which operating system does it use?  Mac OS 8 or greater  Windows 95, 98, ME, 2000, or XP  Other \_\_\_\_\_

Does your computer have a network card installed?  Yes  No

**Phone Jacks:**

How many phone jacks are in use in your home or residence? \_\_\_\_\_

How many of these phone jacks in use have a wall mounted phone? \_\_\_\_\_

**SELECTING YOUR PRIMARY LOGIN NAME:**

Your login name will establish your "e-mail address" to use in all your Internet correspondence.

Your login name must be 3 to 8 characters in length, a combination of lower case letters and/or numbers.

Some examples of login names are jdoe, pattyn, and jim5498.

Your  
Login  
Name \_\_\_\_\_ 1st Choice

In the event that your login name is already taken, please write in an alternate choice in the space provided below.

Your  
Login  
Name \_\_\_\_\_ Alternate

**ACCEPTANCE:**

I, the undersigned, request a Windom Telecommunications Internet account. I have received, read and agree to the Windom Telecommunications Internet Sign-up information, which includes Windom Telecommunications Internet Subscription Rates and the Windom Telecommunications Internet Terms and Conditions. I have read and agree to the "Acceptable Use Policy" and the "Windom Telecommunications Internet Terms and Conditions."

I understand:

A one-time activation fee may be required to activate my Internet account

Signed \_\_\_\_\_ (must be 18 years or older) Date \_\_\_\_\_

**Video TV**

Select a price plan

Select Optional Premium Sports or Movie Channels

Select Additional Installation Services

Select Optional Agreement

**Basic \$21.20**  
Our economical package offering 19 channels, including local network affiliates.

**Expanded Basic \$38.20**  
A diversified package offering 58 channels, including local network affiliates, Super stations, popular sports, news information and family programming.

**Silver \$47.20**  
An expanded package offering 69 channels including Basic, Expanded Basic

**Gold \$57.20**  
The ultimate package offering 86 channels including Basic, Expanded Basic and Silver plus 31 digital music channels

- HD Package \$12.95** 5 channels
- Sports Package \$5.95** 8 channels
- HBO Package \$12.95** 7 channels
- Showtime/TMC/Flix \$12.95** 10 channels
- Starz/Encore \$12.95** 12 channels
- Spanish \$3.95** 10 channels

Digital Packages require a set top box. One basic set top box will be provided at no charge.

Extra set top boxes \$2.99/mo HD Boxes \$4.99/mo DVR Boxes \$14.99/mo

**Standard Installation**

Free standard installation to the first TV, telephone and computer. Additional connections for TV, telephone and Internet will be charges for installation on a "Time and Materials" basis.

**New Outlets**

New outlets can be installed within the primary residence at the customers request. The cost per outlet may vary. Due to the nature of inside wiring and the uniqueness of each residence, it may not be possible to estimate the cost for installation. The charge for installation of the NEW outlets will be on a "Time and Materials" basis.

Install NEW Outlets \* Anticipated # of new outlets \_\_\_\_\_

**VCR's/Stereos/Home Entertainment Systems/Game Consoles**

Windom Telecommunications will not connect or provide the labor necessary to install these items. A customer that chooses to have these systems or similar ones connected is responsible for any parts, wiring and labor necessary. Windom Telecommunications will not provide any parts or wiring for the connection of electronics.

**Additional Services Available**

Wire Service Plan \$2.95 a month per service or \$7.95 for all three services. The plan covers the repair and replacement of telephone wiring and coax cable to Windom Telecommunications installed and conditioned outlets within a residence.

**Automatic Bank Payment**

Bank Routing # \_\_\_\_\_ Bank Account # \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Promotion \_\_\_\_\_



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